Drew Middlemiss & James Helmer

* High Valley Bike Shuttle
* Since 1994 – when it started – old school – binder and done by hand – currently payments are done the day of
* Bring it into the newest tech
	+ Waiver – digital click through – maybe a sign option
	+ Go to the web site – click here – show the dates (calendar) some color coding – available days – figure out a timeslot – 8 or 10 am – 42 seats (slots)
	+ If they are reoccurring, simple check-in – saved profile
	+ Possible email reminders
	+ Waivers – just a refresh for existing clients/customers
		- At least a signature for each time using the shuttle
	+ There may need to be a reminder sent out 24 hours
	+ Handle cancelations
	+ Simple – pick a date, pick a timeslot, how many in your party
	+ If there are multiple persons in the party – everybody needs a signature
		- May have to ask the forest service guys
		- Talked about two options – real signature (image based) or text with date/time stamp (database storage)
	+ Talked about the main contact (customer) and then sub contacts under that main contact
	+ Need to get the main customer info or provide a login (existing)
	+ They are allowed 1,800 user days… They need to keep a master list of options – every person needs to do the tally – every $35 that they take, it needs to tally
	+ 3 person minimum for a valid shuttle
	+ They would love to see some reports that show – full tally – per day – what is still available
	+ We talked about deposits and how to pick up those payments
	+ Shari O. – put through the chat about another booking site –
	+ Important – make sure and validate the seat count before doing the reservation
	+ Briefly talked about PayPal, Venmo, and normal merchant processing (USAePay)
	+ Trying to start with just the normal reservations and bookings
	+ What about check-in process – some sort of barcode – paid and accounted for – some sort of a trip back to the database to note the check-in – think about this – barcode and some way of doing a quick check-in – be able to print a roster and see who is there and who has paid