

Features we need and may already have:

This is a list of features that we may need to build, or may already have, that will set up apart from the rest.

- **Payment functionality**

- Already have?
 - Credit card processing functionality
 - Ability to hold deposit then roll over into customer balance when they check-in (we already have this in place but on the invoice, we need that payment to reflect as “deposit”)
 - Make the “Discount Settings” option a drop down with customizable drop down options
 - In Corp Wide Settings: we already have a “Enable Quick Cash Checkout” feature. Can we add a “Enable Quick CC Checkout” feature?
- We need?
 - Ability to transfer deposits/payments to and from another reservation record
 - Ability to set a “Paid-thru Date”
 - IE: if someone is staying on a month to month basis and the RV park charges by the month, we need the ability to see on the customer record a “Paid-thru date” so we can keep track of when their next payment is coming due
 - Ability to “Sync Reservations” and “Non-Sync Reservations”
 - IE: Sync Reservations - If one person is paying for multiple sites and reservations, the ability to link/sync all reservations into a collective group for payment.
 - IE: Non-Sync Reservations: If one person paid the deposit for multiple sites and reservations, the ability to un-link/non-sync all reservations so each individual can pay respective balances.
 - Build an “Auto Rate” feature:

- IE: When you select the site number or site type, and have selected the number of people, number of pets, etc. it should automatically load their rates and extra fees into the cart
- HOWEVER: we will also need an “override feature” in case we need to make revisions or adjustments
- Create a custom shopping cart for RV Parks/Campgrounds

- **Customer functionality**
 - **Need customize “add customer form”: (see CM Screenshot “AddCustomer/Details”)**
 - Add fields such as:
 - # of Adults, # of Children, # of Pets, Pet Description, # of Vehicles
 - Add Vehicle info section with Make/Model and License Plate Numbers
 - Add RV Type section with customizable drop down
 - Already have?
 - Ability to set a “warning flag” against a customer (I think we could utilize “Customer Log Notes” for this function? But it needs an alert of some sort that really pops-out at you)
 - IE: customer never paid remaining balance and we want to flag them they try to return
 - We need?
 - Ability to auto-fill the customer’s City and State (especially Canadian info) once we input the Zip code? (This exists in Campground Master right now and it sure is nice)

- **Reservation functionality**
 - Already have?
 - On the “Reservation Home Page” it would be nice to able to customize the “Filter Date” by corporation
 - Ability to print custom reports:

- IE: daily arrivals list, daily departures list, daily “on-site” report
- Ability to Assign and Change different Site numbers
- “Site Details” for site specifications:
 - IE: Site Width/Length restrictions (maybe with a possible restrictions/warning filter to block users from being able to reserve a 40 ft motorhome in a 30 ft site)
- We need?
 - Tracking status on each reservation
 - IE: Pending (waiting for deposit), Confirmed (collected deposit), Checked-in (customer has arrived and paid), Checked-out (customer has departed)
 - Easy “Check-in” and Check-out” functions
 - IE: We need a button that says “Check-in” once the customer has arrived at park and it will take us to their “Cart” to obtain remaining balance due
 - IE: We need a button that says “Check-out” once the customer has left so it will close out their record
 - Ability to block certain dates on certain sites
 - IE: Customers reservation is from 4/9 thru 4/15 but we would like to “block-thru” 4/19 in case they need to extend their stay
 - IE: Block a specific set of dates on specific sites AKA “Unavailable dates”. We currently utilize this function to block “Camp Host” sites from being reserved by the public
 - Ability to track electric usage in sites (KW/H)
 - Create/upload site maps for parks and the ability to create reservations from that map
 - Ability to limit certain “editing functions” for reservations
 - IE: “Do Not Move” if they specifically requested a certain site number or type
 - IE: “Keep in Group Formation” if they need to stay in sites side by side or group formation for families or gatherings